

# 24/7 Advice Nurse

Health care advice. Just a phone call away.

**We're on call.** If you're unsure about your condition, our 24/7 advice nurse may be able to help. Our nurse is available to answer questions, provide self-care advice and help you decide whether to seek urgent care, emergency care, or schedule an appointment with your provider.

Get health care advice at no additional cost to you:

STEP  
01

Call toll-free **1-800-288-2264**, TTY **711**.

STEP  
02

Speak to a registered nurse about:

- Choosing where to get medical care
- Minor illnesses or injuries

STEP  
03

If necessary, the nurse can help you schedule an appointment with your doctor.



Everything you need is in your wallet.

You can also find the phone number for the advice nurse on the back of your health plan ID card.

Know before you go.

It's important to know where to go for the type of medical care you may need. **If you have a life-threatening situation, call 911 or go to the nearest hospital emergency room.** But if it's not an emergency, comparing care options could help save you time, money and frustration. Compare your options at [HealthPlanofNevada.com](https://www.healthplanofnevada.com).

24/7

\$0  
COPAY

91%  
SATISFACTION  
RATE\*



HEALTH PLAN OF NEVADA  
A UnitedHealthcare Company

\*The current satisfaction rate is for Q2 2017 to Q1 2018.

Health plan coverage provided by Health Plan of Nevada.

We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

### **Español (Spanish)**

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

### **Tagalog (Tagalog)**

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.

Health Plan of Nevada is  
Taking On Healthy™



#TakingOnHealthy

**Carry**



your health plan  
ID card with you

**Click**



HealthPlanofNevada.com

**Call**



1-800-777-1840  
TTY 711